

## Bel Air Azur Resort (Adults only +18)

Category	Telephone	Address	E-mail
3 Stars	+20 65 3615500/1/2/3/5/6/7 +20 100 1713004/5/6	El-Cornich St, Hurghada, Red Sea - Egypt	<a href="mailto:belairazur@azur.travel">belairazur@azur.travel</a>
Reservation	+20 2 33357569 +20 2 33358589	48 B Giza St. Orman building - Dokki, Giza 12411, Egypt	<a href="mailto:belair-res@azur.travel">belair-res@azur.travel</a>

Website	P.O. Box		Bank Details	Bank Name & Swift Code
<a href="http://www.azurhospitality.com">www.azurhospitality.com</a>	005	L.E	11018180286740	<b>Credit Agricole Egypt</b> P.O. Box: 364 (5th settlement) 11835 - New Cairo
		USD	11018400061205	Swift code: Agriegcx IBAN L.E.: EG130036000100011018180286740
		Euro	11019780027927	IBAN USD: EG500036000100011018400061205 IBAN Euro: EG120036000100011019780027927
Hotel Manager	Mr. Peter Adel			E-mail: <a href="mailto:p.adel@azur.travel">p.adel@azur.travel</a>
Hotel Manager	Mr. Emad El Sebai			E-mail: <a href="mailto:e.elsebai@azur.travel">e.elsebai@azur.travel</a>
Front Office Manager	Mr. Awad Sayed			E-mail: <a href="mailto:a.sayed@azur.travel">a.sayed@azur.travel</a>
Asst. Front Office Manager	Mr. Ehab Farouk			E-mail: <a href="mailto:e.farouk@azur.travel">e.farouk@azur.travel</a>
Chief Accounting	Mr. Mohamed Abo El Kassem			E-mail: <a href="mailto:m.kassem@azur.travel">m.kassem@azur.travel</a>
Reservation Manager	Mrs. Elham Heshmat			E-mail: <a href="mailto:belair-res@azur.travel">belair-res@azur.travel</a>
Guest Relation	Mrs. Elena Tolmacheva			E-mail: <a href="mailto:gr.belair@azur.travel">gr.belair@azur.travel</a>

### Distance

From Airport	7 Km
From Down Town	3 Km

### Rooms

Total No. of Units:	215
Total No. of Beds	360

### Categories of Rooms

Total No. of Standard Rooms: (42 sq. m.)	211
Total No. of Junior Suites: (74 sq. m.)	4
No. Pool View Rooms	215

Room Facilities	Av.	N/Av.		Av.	N/Av.
Air Condition (Cool/Heat) Control	✓		Balcony / Terrace with table and chairs	✓	
Heating	✓		Shower / Bathtub	✓	
Toilet	✓		Hair dryer	✓	
Bidet		✓	Satellite (LCD) TV	✓	
Mini Bar	✓		Mini Bar (Soft drinks & Water)	✓	
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Local Calls (Extra Charge)	✓		International Calls (Extra Charge)	✓	
Voltage 220V	✓		Twin Bed	✓	
King Size Bed	✓		Extra Bed	✓	

### Hotel Facilities

Av.	N/Av.	Charge	Free

	Av.	N/Av.	Charge	Free	TV Channels	Av.	N/Av.
Safe Deposit Box (In Rooms Only)				✓			✓
WI-FI – (Free in Lobby, pool and beach areas only)				✓		✓	
Shops				✓		✓	
Laundry				✓		✓	
Shuttle Bus (Down Town)					✓		
Car Parking - (based on availability, public area)				✓			✓
Car Rental						✓	
Taxi service				✓		✓	
Doctor				✓		✓	
Currency Exchange Service					✓		
Credit Cards (Visa and MasterCard)				✓			✓
<b>Entertainment</b>							
Live Band				✓			✓
Animation Programs				✓			✓
Folkloric Shows				✓			✓
<b>Sports Facilities</b>							
Gym Room				✓			✓
Fitness Room				✓			✓
Sauna				✓		✓	
Steam Bath				✓		✓	
Jacuzzi				✓		✓	
Massage				✓		✓	
Bicycle					✓		
Billiard				✓			✓
Horse Riding					✓		
Swimming Pool (Fresh Water-Heated)				✓			✓
Swimming Pool (Sea Water)					✓		
Heated Swimming Pool (in the winter)				✓			✓
Indoor Swimming Pool					✓		
Tennis Court (Flood lights: extra charge)				✓			✓
Football Court					✓		
Squash Court				✓			✓
Volleyball court					✓		
Table Tennis				✓			✓
Bowling					✓		
Games room					✓		
Water Sports Center					✓		
Pedal Boat					✓		
Banana Boat					✓		
Windsurf					✓		
Diving				✓		✓	
Snorkeling Equipment					✓		
<b>Beach &amp; Pool Facilities</b>							
Sun Beds (Beach & Pool)				✓			✓
Sun Shades (Beach & Pool)				✓			✓
Towels				✓			✓
Beach Volleyball Court				✓			✓
Beach Football Court				✓			✓

Bars	✓			✓	Arabic Channels	✓	
Snack Bar	✓			✓	English Channels	✓	
Breakfast Buffet	✓			✓	French Channels	✓	
Lunch Buffet	✓			✓	German Channels	✓	
Dinner Buffet	✓			✓	Russian Channels	✓	
Specialty Restaurants		✓			Polish Channels	✓	
Bordiehn's A la Carte Restaurant	✓		✓		Czech Channels	✓	
Pattaya A la Carte Restaurant	✓		✓		Dutch Channels	✓	
Room Service	✓		✓		Italian Channels	✓	
Discotheque (Sharing with Arabia Azur Resort)		✓					
Oriental Corner	✓		shisha	✓			
Meeting Room	✓		✓				
<b>Total No. of Restaurant</b>				<b>3</b>			

### Food & Beverage Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive
		From	To				
Breakfast	Diamond Restaurant	07:00	10:30	Daily	Lobby level	Open buffet	All Inclusive
Late Breakfast	Snack Bar	10:00	12:30	Daily	Swimming Pool	Snacks	All Inclusive
Ice-cream	Snack Bar	10:00	17:00	Daily	Swimming Pool	Ice-cream	All Inclusive
Lunch	Pool Restaurant	12:30	15:00	Daily	Swimming Pool	Open buffet	All Inclusive
	Pizza Corner	12:30	15:00	Daily	Swimming Pool	Pizza	All Inclusive
	Marina Beach Restaurant At Arabia Azur Resort	12:30	15:00	Daily	Arabia Azur Resort Beach	Hot snacks	All Inclusive
Snacks	Snack Bar	15:00	17:00	Daily	Swimming Pool	Snacks	All Inclusive
Dinner	Titanic Restaurant	19:00	20:30	Daily	Lobby, 2 <sup>nd</sup> floor	Open buffet	All Inclusive
	Diamond Restaurant	19:00	22:00	Daily	Lobby level	Open buffet	All Inclusive
	Pattaya Asian Restaurant	19:00	22:00	Daily	Arabia Azur Resort Main Building	A la carte	Extra charge
	Bordiehn's Restaurant	18:00	22:00	Daily	Ali Baba Bazar	A la carte	Extra charge
Late Dinner	Diamond Restaurant	22:00	midnight	Upon request	Lobby level	Midnight snacks	All Inclusive

### Bars Schedule

Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive
	From	To				
Lobby Bar	09:00	midnight	Daily	Lobby	Beverages	All Inclusive
	Midnight	09:00	Daily		Beverages	Extra charge
Jazz Bar	09:00	midnight	Daily	Lobby	Beverages	All Inclusive
Beach Bar	10:00	17:00	Daily	Beach	Beverages	All Inclusive
Arabia Azur Resort Marina Bar	10:00	17:00	Daily	Arabia Azur Resort Marina	Beverages	All Inclusive
Snack Bar	10:00	22:00	Daily	Swimming pool	Beverages	All Inclusive
Pool Bar	12:30	15:00	Daily	Swimming pool	Beverages	All Inclusive
Billiard Bar	17:00	midnight	Daily	Lobby, 2nd floor	Beverages	All Inclusive
Lounge Bar	17:00	midnight	Daily	Lobby, 2nd floor	Beverages	All Inclusive

### **Remarks:**

- Fresh juices & bottled or cans Alcoholic beverages are served against extra charge.
- Outlets opening days & hours can be changed according to seasonality & hotel occupancy.

### **Restaurants rules & Dress code policy**

#### **Dress code policy:**

Bel Air Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest Dress Code standards of service to all guests of all nationalities. The following attire is expected to be worn:

**Breakfast:** Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed.

**Lunch:** Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

**Dinner:** Smart casual dress code. Men are required to wear shorts or trousers, decent shirts or polo's, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

#### **Restaurant rules:**

Bel Air Azur is an All-inclusive Resort, providing a large choice of food & beverage to guests inside each outlet. Removing food items from the restaurants is strictly prohibited. Special food requests are handled by the Restaurant Manager on individual basis & to be charge to the guest room.